



General Terms and Conditions of Sale (GTCS) - "Deux-Palmes-Kribi"

Owner:

Solange Bidjeke, XWPF+2M, Kribi, Cameroon, +237 6 99 56 38 59, info@deux-palmes-kribi.com

1. arrival / departure

Arrival is from 2pm to 11pm on the day of arrival. The flat must be vacated by 11am on the day of departure. If the check-out time is exceeded by more than two hours, an additional night will be charged. Other arrival and departure times can be agreed individually with the owner. Luggage may be stored until departure in the evening.

If the tenant does not arrive by 11 p.m. on the day of arrival, the contract will be deemed to have been terminated after a period of 24 hours without notice to the lessor. The lessor or his representative may then freely dispose of the property. In principle, there will be no (pro rata) reimbursement of rent due to early departure.

2. Special wishes and ancillary agreements

In principle, these are possible; please do not hesitate to contact us. Special requests must be expressly confirmed by the owner or her representative. For pets, the type and size must be indicated.

3. Payment

The rental contract is valid on receipt of payment into the landlord's account. Additional charges for water, electricity, gas, WLAN, car parking and rubbish will not be invoiced.

4. Cancellation

You may terminate the contract at any time. Cancellation must be made in writing. In the event of cancellation, you are obliged to compensate us for any damage we have suffered:



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- from the day of confirmation of the booking by the lessor until the 30th day before the start of the rental period, no compensation

- from the 29th day to the 15th day before the start of the rental period, 50% of the total price

- from the 14th day to the 8th day before the start of the rental period, 75% of the total price.

In the event of cancellation less than eight days before the start of the rental period, the full price of the holiday must be paid. The date of receipt of your cancellation message will be taken into account. Amounts already paid will be deducted. A replacement person can be made available under the conditions stated in your contract. Written notification is all that is required.

5. obligations of the tenant

The tenant undertakes to take good care of the rented property (holiday home, inventory and outside facilities). The attached house rules form an integral part of the rental agreement and must be complied with. If any damage is caused to the holiday home and/or its inventory during the rental period, the tenant must report this immediately to the owner or his/her representative.

Defects and damage already noted on arrival must be reported immediately to the landlord or his representative, failing which the tenant will be liable for such damage. A reasonable period of time must be allowed for the repair of damage and defects. Complaints that are not reported immediately on site are excluded. Complaints that reach the lessor or his representative only at the end of the stay or after leaving the holiday home are also excluded from any compensation.

In the event of any disruption to services, the lessee is obliged to do everything reasonably possible within the framework of his legal obligations to help remedy the disruption and minimise any damage caused.

On the day of departure, the tenant must remove all personal belongings, household waste must be deposited in the containers provided for this purpose, and all crockery must be clean and washed and stored in the kitchen cupboards. Before departure, the flat will be handed over to the lessor or his/her representative. The lessor or his representative reserves the right to claim compensation from the lessee within 24 hours for any subsequent damage to the holiday flat or its inventory.



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6. data protection

The Tenant accepts that, in the context of the contract concluded with him/her, the necessary data relating to him/her may be stored, modified and/or deleted. All personal data will be treated as absolutely confidential.

7. Liability

The invitation to tender has been drawn up in good faith. We accept no liability for any impact on the rented property as a result of force majeure, power and water cuts that are customary in the country or bad weather. Nor is liability incurred in the event of unforeseeable or unavoidable circumstances, such as a decision by the authorities, a sudden building site or disruptions due to natural or local conditions. The lessor is, however, happy to assist in remedying such problems (where possible). The lessor accepts no liability for the use of the play and sports equipment provided. Arrivals and departures are the responsibility of the hirer. The lessor is not responsible for personal belongings in the event of theft or fire. The hirer is entirely responsible for any intentional destruction or damage.

8. final provisions

The photos and text on the website or in the brochure are intended as a realistic description. 100% conformity with the rented property cannot be guaranteed. The lessor or its representative reserves the right to modify the equipment (e.g. furniture), provided that it is equivalent.

If one or more provisions of these general terms and conditions are or become invalid, this shall not affect the validity of the other conditions. The invalid provision must be replaced by a valid provision that comes as close as possible to the economic and legal will of the contracting parties. Cameroonian law shall apply.

Solange Bidjeke

And the Deux-Palmes-Kribi service team



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Translated with DeepL.com (free version)