



Dear holiday guests of Deux-Palmes-Kribi!

Our holiday home should be a second home to you. You should feel comfortable and be able to relax. We have put a lot of effort into the furnishings and hope that you will find everything you need. The following house rules are intended to help you enjoy a harmonious stay. We have also listed some rules which we hope you will understand. By treating the flat properly, you will help us to continue to offer you and other guests of Deux-Palmes-Kribi satisfactory accommodation in the future.

General

If you are missing anything in the apartment or if you need help, please contact us. All things that are in the holiday flat or on the balcony or terrace, or that belong to it, may and should be used by the guests. Please treat the entire furnishings and inventory with care and treat the Deux-Palmes-Kribi accommodation with care. Please ensure that your fellow travellers also comply with the rental conditions.

Kitchen

Please treat the kitchen equipment and technical appliances with care. As nobody likes a dirty kitchen, please only put crockery, pots and cutlery in the cupboards when they are clean and dry. Please do not place hot pots and other hot objects on the tables or worktop without a trivet. Always use a chopping board as a base when cutting. Please leave the interior of the oven and microwave in a clean condition.

Damage

Nobody damages things on purpose, but it can happen to anyone that something breaks. We would be pleased if you would inform us of any damage so that we do not only discover it after your departure during the final cleaning. The tenant is liable for damage to the amount of the replacement costs.



Airing

To avoid the formation of mould, we ask you to air the rooms sufficiently, at least once a day for 5-10 minutes and especially after showering.

Duty of care

We ask our guests to treat the Deux-Palmes-Kribi rental property with care and to ensure that fellow travellers and relatives also comply with the rental conditions. The entrance door should always be closed and locked with a key when leaving the house. All windows should also be closed when leaving the flat to prevent possible damage caused by animals, bad weather or burglary. Water and electricity resources must be used sparingly.

Waste disposal

Waste is separated into residual waste (grey), organic vegetable waste (brown), glass (red), paper (blue) and packaging (yellow). Appropriate containers are available on the property. Please only use rubbish bins and cosmetics bins in the bathroom with bin liners and dispose of these in the residual waste bin. No waste, leftover food, harmful liquids or similar may be thrown or poured into the kitchen sink, toilets, washbasins or showers! Avoid anything that could lead to blockages in the pipes (no sanitary products in the toilet).

Cleaning

If you have any mishaps (extreme dirt, liquids on the floor or work surfaces, etc.), please clean up immediately. We ask you to leave the holiday flat swept clean on departure and to put all used crockery back in the cupboards.



Deux-Palmes-Kribi

House rules

Quiet times

In the interests of good neighbourliness, we ask you to observe the public rest periods such as midday, night and Sunday rest. Out of consideration, quiet should also be maintained in the holiday home itself between 23:00 and 6:00.

Internet/Wifi

A wireless internet connection (WLAN) is available in the Deux-Palmes-Kribi holiday home. Please ask us for the access code. The use of the Internet with your own WLAN-enabled device (notebook, PDA, smartphone, etc.) via the WLAN connection is free of charge for the tenant of Deux-Palmes-Kribi. You use the Internet at your own risk; the landlord excludes any liability in connection with the tenant's use of the Internet. For the use of Internet access via WLAN, the WLAN usage rules must also be observed. Please understand, however, that we (must) secure ourselves against misuse with a signature on your part.

Smokers

Smoking is not permitted in the holiday flat, electronic smoke detectors are installed in all rooms. Smoking is permitted in the courtyard garden and on the veranda. Please dispose of the completely cooled cigarette remains in the rubbish bin.

Pets

Pets are allowed by prior arrangement with the landlords.

Parking facilities

You can park directly in front of the Deux-Palmes-Kribi building, other public car parks are located in the immediate vicinity. If a parking space is made available to you, this does not constitute a contract of safe custody. The landlord is not liable for loss of or damage to motor



Deux-Palmes-Kribi

House rules

vehicles parked or manoeuvred on the property and their contents, except in cases of intent or gross negligence.

Domestic authority

If repairs are required immediately, it may be necessary for the landlord to enter the holiday home without the guest's knowledge. You will be informed immediately by the service team.

Keys

Please never give the keys out of your hand. Any loss of keys must be reported immediately and the guest is liable up to the amount of the replacement costs.

Liability

The landlord is not liable for valuables belonging to the guest or guests.

Arrival and departure

Arrival is by arrangement. On the day of departure we ask our guests to hand over the holiday flat by 12 noon at the latest. We are happy to keep your luggage locked until your departure in the evening, but we are not liable for it. On your departure, the Deux-Palmes-Kribi holiday flat should look exactly as you found it.

By booking the Deux-Palmes-Kribi holiday flat, we assume that you accept the house rules. Thank you for your attention.

We wish you a pleasant stay, lots of fun, relaxation and recreation.

If you have any questions, please do not hesitate to contact us.

Your service team from Deux-Palmes-Kribi